



## **Notice informing individuals about nondiscrimination and accessibility**

CHEMED (the "Center") complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin (including limited English proficiency and primary language), age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)) The Center does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

The Center:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services when these aids and services are necessary for you to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language assistance services to people whose primary language is not English and who has limited ability to read, write, speak or understand English, which may include:
  - Qualified interpreters
  - Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, ask the front desk to contact the Operations Manager/Patient Access Manager.

If you believe that the Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: contact the Chief Compliance Officer, 1771 Madison Avenue, 732-364-2144, x5206. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Chief Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.  
This notice is available at the Center's website: [www.chemedhealth.org](http://www.chemedhealth.org).